**Valerie S. Mason**
**Chair**

**Ian McKnight**
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**The City of New York**
**Community Board 8 Manhattan**

March 23, 2026

Evan Hines
Acting Commissioner and Deputy Commissioner of Operations, People & Innovation
NYC Taxi & Limousine Commission
33 Beaver St, New York, NY 10004

**RE: TLC Requirement for Portable Step Stools in Licensed Vehicles**

Dear Acting Commissioner Hines,

At the Full Board meeting of Community Board 8 Manhattan held on March 18, 2026, the board unanimously approved the following resolution by a vote of 42 in favor, 0 opposed, 0 abstentions, and 0 not voting for cause.

> **WHEREAS,** people with mobility challenges who do not use wheelchairs have expressed their difficulties entering and exiting TLC-licensed vehicles, especially higher-profile vehicles such as SUVs and minivans; and
>
> **WHEREAS,** the step-up height into many TLC-licensed vehicles presents a significant accessibility barrier for passengers who use walking aids such as canes or walkers, or who have conditions affecting their mobility; and
>
> **WHEREAS,** vehicles equipped with running boards are still reported to be too high for some users; and
>
> **WHEREAS,** portable folding step stools present a simple and inexpensive solution, as they can assist passengers in safely entering and exiting higher-profile vehicles; and
>
> **WHEREAS,** such step stools are widely available at low cost and can be stored flat alongside the driver's seat without interfering with vehicle operations; and
>
> **WHEREAS,** a requirement for vehicles to have step-stools available can be enacted through the rulemaking process;
>
> **THEREFORE, BE IT RESOLVED,** that Community Board 8 Manhattan calls on the Taxi and Limousine Commission to require TLC licensed vehicles to carry a portable

step stool for passengers if the passenger compartment in that vehicle is higher than can be comfortably accessed by a person with limited mobility.

Please advise our office of any action taken on this matter.

Sincerely,

*Valerie S. Mason* *Craig Lader and Charles Warren*

Valerie S. Mason
Chair

Craig Lader and Charles Warren
Co-Chairs, Transportation Committee

cc: Honorable Kathy Hochul, Governor of New York
Honorable Zohran Mamdani, Mayor of the City of New York
Honorable Brad Hoylman-Sigal, Manhattan Borough President
Honorable Jerrold Nadler, 12th Congressional District Representative
Honorable Liz Krueger, NYS Senator, 28th Senatorial District
Honorable José M. Serrano, NYS Senator, 29th Senatorial District
Honorable Edward Gibbs, NYS Assembly Member, 68th Assembly District
Honorable Alex Bores, NYS Assembly Member, 73rd Assembly District
Honorable Rebecca Seawright, NYS Assembly Member, 76th Assembly District
Honorable Julie Menin, Speaker, NYC Council, 5th Council District
Honorable Virginia Maloney, NYC Council Member, 4th Council District
Honorable Elsie Encarnacion, NYC Council Member, 8th Council District